



## **BORDER INFORMATION**

Visa – You do not need to obtain a visa in order to enter into Mozambique if you have a South African passport, otherwise a visa is still required

- No firearms will be allowed across the border and it may not be handed into any police station in South Africa, due to changes in legislation.
- No animals will be allowed through the border.
- Travellers who have been to countries affected by Yellow Fever will need to have a Yellow Fever vaccination certificate.
- Motorists whose cars are still financed by the bank need to get an authorisation and insurance repatriation confirmation from the same bank before attempting to cross the border.
- Vehicles which are fully paid will require the original registration papers.
- Should a different person, other than the owner, drive the vehicle, the written permission of the owner is required.
- Drivers that is not South African citizens are advised to obtain an international driver's license.
- Travellers need to avoid people claiming to be government officials who offer to complete travel documentation for a fee.
- Make sure to fill in the proper import documents in Mozambique at customs (Alfandega), they request these documents when you leave Mozambique.  
“These individuals are fraudsters and should be avoided. No fees are payable on either side of the border for the completion of documents,”.

### **Crossing the border from South Africa – Komatipoort Border Post(Lebombo) to Mozambique - Ressano Garcia:**

Enter the gate and you will be given your gate pass which includes: your car registration and number of people in your vehicle

Park your vehicle in the designated parking areas and enter the building, complete a vehicle temporary export document and gate pass, have them both stamped.

If you have any questions go to the Customer Services Help Desk.

Proceed to immigration, with your passports, where they will be stamped.

If you have any export goods to declare, go to the Customs desk where your original invoices must be stamped

Proceed to the Vehicle Registration desk (You should have all your vehicle registration documents) and collect the DA341

Complete the DA341 form and have it stamped with your gate pass by the official.

Proceed to Immigration desk along with your passport and gate pass and have your passport stamped.

If you are not a South African citizen and want to reclaim VAT, present the goods and original invoices at the VAT counter for a VAT refund

Return to your vehicle and give your gate pass to the official at the gate, at this stage a Customs Official may ask to search your car.  
Proceed to the Mozambique border post.

**At Mozambique Border:**

You will receive a gate pass on entering Mozambique, make sure that you obey the directions and signals of the border officers and that you stop or park where they show you. Proceed to the immigration building.

Do NOT let the locals help you with the paperwork. Customs officials are not allowed to receive money, but helpers are, so they work together. This means that together they will go through your belongings, to find something to make you pay for, whereas the customs officials on his own is less likely to go through your belongings.

They might ask for the following documents for customs to acquire your temporary import document for your vehicle (and trailer) so make sure you have copies:

Registration documents for the vehicle and trailer if you have one. If the vehicle belongs to the bank you need a cross border confirmation document from the bank, a letter from the insurance company acknowledging that they are aware that the vehicle is crossing in to Mozambique.

**FOREIGN EXCHANGE;** Do not use the private individual people alongside the road. Not only is this illegal but you are standing a good chance of being ripped off.

All passengers plus the driver must personally go through passport control at the immigration desk on the right as you walk in, in order to be allowed to enter Mozambique. If you are taking anything of high value or electronic equipment through, please declare these items.

**Very important -make sure that you have your 3rd party insurance.**

Exit the building and find a customs official, usually dressed in a blue uniform, with orange pull-over, he will check your vehicle to see that no forbidden goods or plants are being brought into Mozambique.

He will sign your gate pass which you hand to the officer at the gate, who will then allow you through into Mozambique.

**Customs**

Visitors are exempt from paying import duty on personal effects, sporting and recreational equipment and food and consumables as follows: 5 litres wine, 1 litre spirits, 400 cigarettes, 100 cigarillos, 50 cigars, 50 ml perfume.

**Border Times:**

**The Kosi Bay border post open : 08H00 – 17H00, seven days a week.**

**The Komatipoort border post open 06H00 – 22H00, seven days a week.**

## **At Malongane Resort**

- Credit card facilities are available at the Resort.
- Petrol & Diesel are available at Ponta do Ouro approx. 8km south of the Resort.
- There are no medical facilities at the Resort – the nearest hospital is at Manguzi in South Africa.
- Please bring a fully equipped first aid kit & include any prescription medication; anti malaria prophylactics & anti histamines.
- Please bring your own bath & beach towels – NO towels are supplied in chalets/rondavels or at any accommodation in the Resort.
- Plug points at the Resort accommodations & campsites all run on 5 amps and are unable to support any electrical appliances with elements i.e. hairdryers/electric kettles/electric heaters – please do not bring them – that will cause the power to trip. Electrical connections in the resort are South African specifications so no need to bring international adaptors.
- The Resort does not offer any private laundry service to guests.
- Water to the Resort comes from a borehole and is fine for washing & bathing. Bottle water is recommended for drinking.
- Wood & charcoal can be purchased from the villagers just outside the Resort or arranged at reception
- Check – In is from 14H00 and check out is by 10H00. If you wish to leave before 07H00Please, make the necessary arrangements with the reception the day before. A key deposit of R150.00 is required on arrival at the resort. This is refunded on departure once the resorts housekeeping department has checked your accommodation and signed the back of your slip. The slip must be provided to the reception in order to be checked out.
- NO quad bikes or motor bikes are permitted to be driven or switched on inside the Resort. Persons not adhering to this will be fined and can lead to confiscations of keys until departure.
- No resort poles may be removed for any reason – persons will be fined.
- No tents are permitted to be put up outside chalets or rondavels. Camping is strictly on designated campsites.
- Resort speed limit is 15km – please drive slowly and be aware of small children.
- All swimmers/beach goers – for your own safety, please keep well away from the designated ski-boat launching area when swimming/snorkelling or relaxing on the beach.
- No hosepipes are to be used inside the resort except at the boat cleaning area.
- Please do not park in the roads or on grassed garden areas.
- Please report any problems direct to Reception (24 hrs.)
- Although Malongane Resort has security on duty 24hours a day, the resort or its Management or owners does not take any responsibilities for any goods stolen or damaged during your stay there. Parque de Malongane reserves the right of admission at all times

### **Internet connectivity**

There is no Wifi available in the resort, if you need to connect to the internet you can switch your data roaming on your phone on but that could be extremely expensive so we do not advise it. Rather obtain a Mozambican Vodacom sim card and use it for the time you are in the resort, cell phone and data rates are much cheaper in Mozambique than in South Africa. The guys at the dive centre should be able to assist you with a sim card.

# Dive Camp

## **Instructors and DM's and Divers please note:**

- Dive planning is at 17H00 every evening
- Kit-up time is 60 minutes before your launch
- The kit will leave for the boat 10 minutes before the launch
- Late comers will still be charged for their dive
- Once the names are on the board they will be charged for the dive unless Management cancel the launch or if it is a medical condition assessed by Management.
- Please do not leave dive planning until it is finished
- Management at the Resort reserves the right to alter/change dive or safari planning where necessary and this decision will be final.
- Please note all divers are responsible for signing off their dive accounts and receiving their credits before leaving. Please take note of claim expiry date which is indicated on the dive slip.
- No credits can be given by the booking office Malongane Reservations.
- Please note that refunds can take up to 21 working days and that there is a 5% administration fee on the refunded amount. Refunds can only be made on request in writing from the account holder with Malonkwazi Adventures Mozambique. No refunds can be made in the resort on pre-paid dives that has been booked direct with Malonkwazi Adventures.
- Please DO NOT TOUCH OR HARM the reefs and fish life and include it in all the briefings and no shells etc can be removed from the reefs.
- Complexo Turistico da Ponta Malongane is fair – if you dived first today be sure to dive second tomorrow
- If you unfortunately forget to sign Indemnity form they will unfortunately forget you on land
- Reef Tax is your visa to dive – No Visa No Dive
- If you rent equipment or pay for dive it must be paid before you dive and the receipt shown to dive planner. Your name will be removed from the board to allow space for paid divers should you not present a valid receipt.
- Briefings should be done 15 minutes before launch time
- A credit will only be given if the launches are cancelled by Parque de Malongane Management due to bad weather or a valid medical reason assessed by Parque de Malongane
- You must present your C-Card (dive card), or Log Book before you dive. Management reserves the right to prevent a diver from diving if this information is not valid.  Open Water divers who haven't dived in more than 1 year are obligated to do a Refresher Course  No Scuba diving from private boats are allowed
- No private compressor for cylinder filling is allowed in and near the resort.
- Any cylinders not in dates with visual and hydro test will not be filled at resort, and will therefore result in having to hire one
- Any Cylinders arriving empty will be charged for a refill before a dive
- Please ensure you take your torches if you are planning a night dive.
- The resort reserves the following rights:
  - a) Not to launch if there are 5 or less paying divers on a boat.
  - b) To allocate a reef to the resorts discretion
  - c) If there are 8 or less paying non-divers i.e. ocean safari, on a boat.
  - d) To limit diving time to 55 minutes, this includes safety stops, in high season.

## **Beach & Camp Information**

- Beware of surf and ocean conditions, if you are unsure if it is safe; ask for more information at the Dive centre. If the swimming conditions are unsafe or dangerous, there will be signs on the beach at the restaurant and at the dive camp. There are sometimes strong rip currents in the bay.
- There are no life guards on duty, report any emergency situation to the dive centre, they are equipped to handle emergencies.
- Beware of boats launching and beaching in the launching area and also kite surfers, please move away from the area when the security guard on the beach ask you to. Please do not swim in the area between the flags allocated for boats
- For Blue bottle and Jelly fish stings use vinegar, Stingose or even urine and if possible immerse the area in very hot water, also take 2 antihistamine tablets. There is staff with basic first aid training with a basic medical room. For any emergencies or medical problems should be reported to the Dive Camp.
- Malongane has a medical centre at the dive camp. We do not charge for any medication, but any donations would be appreciated. For serious problems you can contact Dr Moodley in Manguzi, tel: 035 592 0462, or the Manguzi Hospital 035 592 0150.
- Only 4X4 vehicles dropping off and recovering boats and emergency vehicles are allowed on the beach and under no circumstances are vehicles allowed north of the entry gate and south past the entrance at the Dive camp.
- No fires are allowed on the beach.
- Between November and March is Turtle breeding season. If you encounter a turtle on the beach please do not disturb them. This area has been declared a Marine Protected area and Parks Board will issue fines to people not adhering to the rules & regulations of the Park.
- Any electrical or other problems should be reported at reception. They will notify the appropriate department or Manager to attend to the problem. Please remember the name of the person you dealt with.
- Unfortunately the resort is not fenced in which allows stray dogs to move around the camp. Please do not feed or allow these animals in your camping area or chalets.
- Please do not remove any braais or benches from the patios on the chalets.

## **Boat & Jetski users**

- The area in which Malongane is situated has just been declared a Marine Park, so only fishing vessels will be allowed to launch. No bottom fishing or vertical jigging is allowed under any circumstance. Vessels with bottom fishing gear on board will face severe fines.
- All vessels launching from Malongane need a launching permit and fishing vessels need a fishing permit. These can be obtained from the Port Captain in Ponta D' Ouro and the fisheries representative at the launch site at the beach in Ponta D' Ouro. Skipper's license, seaworthy certificate and Border entry documents are required for permits. Please ensure you have all your necessary safety equipment on your vessel as per legation
- No permit is necessary for fishing off the beach, but spear fishermen are required to have a fishing Licence, that is obtainable at the Port Captain in Ponto do Ouro.
- Bill Fish licence is necessary when targeting Bill Fish e.g. Sail fish or Marlin
- There is a tractor at the Dive centre available to launch and recover vessels at a fee for assistance.
- If this is the first time you will be launching at Malongane, we suggest you speak to Malongane skippers to get relative information from them. There is a tide chart & weather report at the dive camp. It is also a good idea to get the local radio channel or cell phone number of the Dive camp manager from the Dive camp in case of emergency.
- Please use the allocated launch area in front of the Dive camp.
- You are required to have valid skippers licence for all motorised vessels in Mozambique

- It is compulsory to wear life jackets when launching and beaching.
- When launching or beaching please keep an eye out for bathers, children, snorkelers and kite surfers in the bay.
- Once vessels have been launched please leave trailers on the beach and park vehicles at the parking area at the Dive camp. No vehicles are allowed to park on the beach. Please do not block other vehicles.
- No vessel is allowed to be left unattended at the launch area.
- All vessels should be recovered by 18h00 each day. If you are going to be late please notify the Dive camp manager.
- There is a fish bay next to the entry gate to the beach where you can clean your fish and boat.

Please Ensure you leave the area clean.